

Jackson County Covid-19 Behavioral Health Resources

Mental Health Counseling/Therapy

Name of Agency or Organization	Contact Information	Type of Services Offered	Eligibility Requirements for Services	Insurances that are <u>NOT</u> Accepted	Hours of Operation	Steps to Access Services	Method used to Provide Services
A Healing Place, LLC	998-4673 & ahealingplace@live.com	<u>Populations:</u> <ul style="list-style-type: none"> Youth Adults <u>Services:</u> <ul style="list-style-type: none"> Therapy ~Telehealth & in person sessions on pre-approved need be basis	We do not have many requirements at this time. Please call or email to have referral reviewed.	Straight Medicaid, Molina Medicaid, UHC/UBH Medicaid, Priority Health Medicaid. Some OON plans.	Too broad to specify	Call or email to discuss further as we have an internal referral process we have to go through for placement with one of our therapist	Face 2 Face, Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.
Arbor Hills Psychological Services	750-3869	<u>Populations:</u> <ul style="list-style-type: none"> Youth Adults <u>Services:</u> <ul style="list-style-type: none"> Therapy Crisis Intervention 	Will serve anyone in need	United Healthcare	10-4pm	<ul style="list-style-type: none"> Call 750-3869 Leave message with contact information and nature of need 	Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.
ARE, Inc. of Jackson	788-9147 Business Office 914-5333 CEO	<u>Populations:</u> <ul style="list-style-type: none"> Adults <u>Services:</u> <ul style="list-style-type: none"> Virtual support and recovery groups Warm line for Drop-in center members only Virtual peer support and parent support 	<ul style="list-style-type: none"> Virtual phone groups are open to all. Virtual peer and parent support is for LifeWays consumers who have gone through the referral and intake procedures. We are still taking referrals for Parent Support via LifeWays. We are <u>not</u> taking referrals for peer support at this time. 	LifeWays provider therefore must meet LifeWays eligibility guidelines. Expect for Virtual support groups which are open to all.	8am- 4pm Monday-Friday	<ul style="list-style-type: none"> People may access our virtual support and recovery groups by calling (605) 313-4427 and using assess code 168-596. The warm line for Drop In Clients for Jackson is (517) 395-4296. To access services for new clients, call LifeWays. 	Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.

Catholic Charities of Jackson, Lenawee & Hillsdale Counties	782-2551	<u>Populations:</u> <ul style="list-style-type: none"> • Children & Youth • Adults • Families • Couples <u>Services:</u> <ul style="list-style-type: none"> • Individual, family, couples therapy 	<p>Must meet criteria for mental health services</p> <p>Have a sliding scale fee for those without insurance</p>	Straight Medicaid	<p>9-1pm for intake & referrals</p> <p>~Counselors available online 8am-6pm</p>	Call 782-2551	Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.
Center for Family Health	748-5500	<u>Populations:</u> <ul style="list-style-type: none"> • Youth • Adults <u>Services:</u> <ul style="list-style-type: none"> • Therapy • Brief Intervention Services 	Typical behavioral health services are part of our comprehensive care model and available for our medical and dental patients. But due to current situation we are available for all in the community for crisis support.	Work with most including Medicaid. No one turned away due to ability/inability to pay	Monday-Friday 8-5pm	Call 748-5500	Face 2 Face, Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc., Epic MyChart
Counseling Services LLC	788-8330	<u>Populations:</u> <ul style="list-style-type: none"> • Children & Youth • Adults • Couples <u>Services:</u> <ul style="list-style-type: none"> • Individual, couples therapy 	None	Sliding scale, Straight Medicaid	<u>Monday thru Friday</u> 9-7pm <u>Saturday</u> 10-5pm	Call 788-8330	Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.
Family Service & Children's Aid	787-7920	<u>Populations:</u> <ul style="list-style-type: none"> • Children & Youth • Adults • Families • Couples <u>Services:</u> <ul style="list-style-type: none"> • Individual, family, couples therapy • Trauma therapy • Crisis Support 	None	Molina, Priority Health, HAPP	<p>10am to 4pm to access services: Phone only</p> <p>~individual therapists set own schedule~</p>	<ul style="list-style-type: none"> • Call 787-7920 • Request specific service • Answer basic demographic information including insurance information • Intake Assessment set up 	Telehealth such as Zoom, Skype, MyDoxy, etc.
Henry Ford Allegiance Health	205-5971	<u>Populations:</u> <ul style="list-style-type: none"> • Children & Youth • Adults 	Private Insurance and limited state funded payment	<ul style="list-style-type: none"> • Medicaid and non-insured consumers need authorizations 	24-7 through the emergency room for crisis	Call HFAH Access Center for direction on how to access BH at 205-5971	Face 2 Face, Telephone, Telehealth such as Zoom,

		<u>Services:</u> <ul style="list-style-type: none"> • Crisis Intervention • BH Therapy • BH Inpatient 		<p>through Life Ways for Inpatient admissions.</p> <ul style="list-style-type: none"> • Medicaid and non-insured consumes need authorization from MSHN for Addiction Services 	services		Skype, MyDoxy, etc., HFHS My Chart Video visits for Outpatient psychiatry and therapy
Highfields	Must be referred through LifeWays	<u>Populations:</u> <ul style="list-style-type: none"> • Children & Youth <u>Services:</u> <ul style="list-style-type: none"> • Home-Based • MST • Wraparound • Case Management 	<p>Screened through LifeWays Access</p> <p>(serious level of behavioral impairment and Medicaid eligibility)</p>	Not billing independent of LifeWays - Must be LifeWays eligible	<p>Office hours: (phone only) 8:30-4:30</p> <p>~individual therapists set own schedule~</p>	Contact LifeWays Access	<p>Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.</p> <p>Home-Based on-call will do face to face for emergencies only.</p>
Integro	789-1234	<u>Populations:</u> <ul style="list-style-type: none"> • Children & Youth • Adults <u>Services:</u> <ul style="list-style-type: none"> • Children & Youth Home-Based Services • Outpatient Services (referrals from Lifeways as well as private insurances) 	<ul style="list-style-type: none"> • Home Based services <u>must have</u> an intake from LifeWays to be eligible. This also includes LifeWays Outpatient Services. • Non-LifeWays Outpatient Services should have an eligible private insurance. 	Priority Health, Medicare, Tri-Care, HAPP	<ul style="list-style-type: none"> • Main office is staffed between 10am-12pm • Messages can be left on main phone line 	<ul style="list-style-type: none"> • Contact 789-1234 and leave name and contact number and what services are being desired. • Leave a message and someone will contact you as soon as possible. 	Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.
LifeWays	789-1200	<u>Populations:</u> <ul style="list-style-type: none"> • Children & Youth • Adults <u>Services:</u> <ul style="list-style-type: none"> • Access to services • Crisis Support • Therapy 	<ul style="list-style-type: none"> • Must Meet Community Mental Health Eligibility Requirements for all services beyond Crisis Support • Must be uninsured or Medicaid Eligible 	Private Insurances without Medicaid as secondary insurance not accepted	<p>Crisis Line is 24/7 or access to services is Mon-Fri 8am to 4pm all via telephone - no Walk ins</p>	call 789-1200	<p>Face 2 Face, Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.</p> <ul style="list-style-type: none"> • Injection Clinic, first

		<ul style="list-style-type: none"> • Case management • Psychiatric 					contact psychiatric evals and some crisis services are face to face
Sarah Holsinger-Friesen, LPC, PLLC	260-337-8128	<u>Populations:</u> <ul style="list-style-type: none"> • Adults • Depression, Anxiety, Grief & Loss • Professional staff <u>Services:</u> <ul style="list-style-type: none"> • Therapy 	BCN, BCBS, PRIORITY, HAP, MEDICAID	MEDICARE	Tuesday 9-8 Wednesday 9-8 Thursday 9-5	Call 260-337-8128	Telehealth such as Zoom, Skype, MyDoxy, etc.
Segue, Inc.	Must be referred through LifeWays	<u>Populations:</u> <ul style="list-style-type: none"> • Adults <u>Services:</u> <ul style="list-style-type: none"> • Case Management • ACT (Assertive Community Treatment) 	Screened through LifeWays Access (Serious Mental Illness, Co-Occurring or SUD, and Medicaid Eligible Adult)	Not billing independent of LifeWays - Must be LifeWays eligible	8- 5pm After hours emergency for all programs	Contact LifeWays Access	Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc. Face to face for medication delivery and injections
The Wellness Institute of Michigan	347-4645 & info@counselingandwellnessinstitute.com	<u>Populations:</u> <ul style="list-style-type: none"> • Children & Youth • Adults • Families • Couples <u>Services:</u> <ul style="list-style-type: none"> • Individual, family, couples therapy 	We confirm eligibility when we receive the referrals; we check insurance and determine the best fit with a therapist.	Accept All Insurances	8:30-5pm ~Evening and weekend hours are available by appt.	<ul style="list-style-type: none"> • Call the office: 347-4645 or • Fax the info: 347-4644 or • Email: info@counselingandwellnessinstitute.com 	Face 2 Face, Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.
Wireman Counseling Innovations	498-2976	<u>Populations:</u> <ul style="list-style-type: none"> • Youth 16+ • Adults • Couples <u>Services:</u> <ul style="list-style-type: none"> • Individual, couples therapy 	Accept most insurances & cash fee scale also	Aetna, Medicare	12-8pm	Call or text inquires for services	Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.

Substance Use Disorder Treatment including Co-Occurring (both SUD and MH)

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Catholic Charities of Jackson, Lenawee & Hillsdale Counties	782-2551	<u>Populations:</u> <ul style="list-style-type: none"> • Adults <u>Services:</u> <ul style="list-style-type: none"> • Individual • Groups 	Must meet criteria for SUD services	None	9-1pm for intake & referrals ~Counselors available online 8am-6pm	Call 782-2551	Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.
Family Service & Children's Aid	787-7920	<u>Populations:</u> <ul style="list-style-type: none"> • Youth • Adults <u>Services:</u> <ul style="list-style-type: none"> • Individual, family, couples therapy • Peer Support • Support groups • Specialty services for pregnant women, mom's and dad's • Case management supports 	None	None	10am to 4pm to access services: Phone only ~individual therapists set own schedule~	<ul style="list-style-type: none"> • Call 787-7920 • Request SUD services • Answer basic demographic information including insurance information • Screening will be set up 	Telehealth such as Zoom, Skype, MyDoxy, etc.
Henry Ford Allegiance Health	205-5971	<u>Populations:</u> <ul style="list-style-type: none"> • Youth • Adults <u>Services:</u> <ul style="list-style-type: none"> • Outpatient Therapy • Detox and Residential 	Private Insurance and limited state funded payment	<ul style="list-style-type: none"> • Medicaid and non-insured consumes need authorization from MSHN for Addiction Services 	24-7 through the emergency room for crisis services	Call HFAH Access Center for direction on how to access SUD services at 205-5971	Face 2 Face, Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc., HFHS My Chart Video visits for Outpatient psychiatry and therapy

Other Resources Available

Name of Agency or Organization	Contact Information	Type of Services Offered	Eligibility Requirements for Services	Payment Info	Hours of Operation	Steps to Access Services	Method used to Provide Services
<p style="text-align: center;">AWARE, Inc.</p>	<p style="text-align: center;">783-2861 24-hour crisis line</p>	<p><u>Populations:</u></p> <ul style="list-style-type: none"> • Victims of Domestic Violence • Victims of Sexual Assault <p><u>Services:</u></p> <ul style="list-style-type: none"> • Crisis line support • Temporary emergency shelter or hotel stays • Web-based counseling services and support groups • Text or telephone sexual assault advocacy • Help with filing for personal protection orders. 	<p style="text-align: center;"><u>victims of domestic violence or sexual assault</u></p>	<p style="text-align: center;">No billing of insurance for services</p>	<ul style="list-style-type: none"> • Crisis line services, emergency shelter and sexual assault advocacy available 24-hours, seven days a week. • Court advocacy and counseling services available during business hours. 	<ul style="list-style-type: none"> • Call the crisis line at (517) 783-2861 for shelter and sexual assault advocacy. • Call (517) 841-2952 for legal advocacy and assistance with Personal Protection Orders. • Call (517) 783-1638 ext.133 for counselor Valerie Daft or ext. 132 for counselor Carla Freeman. Leave a message and counselors will return your call for an appointment. 	<p style="text-align: center;">Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.</p>
<p style="text-align: center;">Family Service & Children's Aid</p>	<p style="text-align: center;">787-7920</p>	<p><u>Populations:</u></p> <ul style="list-style-type: none"> • Youth • Adults <p><u>Services:</u></p> <ul style="list-style-type: none"> • Parent Education Classes • JUMP (Just Understand My Potential- juvenile diversion program for at-risk youth) 	<p style="text-align: center;"><u>Parent Ed- none</u></p> <p style="text-align: center;"><u>JUMP-</u> be an at-risk youth (12-18yrs old) due to first time court offense, truancy issues in school, vaping or other substance use issues</p>	<p style="text-align: center;">No fee for either program</p>	<p>10am to 4pm to access services: Phone only</p> <p>Or Email: Parent Ed: kbrown@strong-families.org</p> <p>JUMP: amcvey@strong-families.org</p>	<ul style="list-style-type: none"> • Call 787-7920 or email • Request specific service • Receive call or email back from staff • Intake Appointment set up <p style="text-align: center;">~individual staff set own schedule~</p>	<p style="text-align: center;">Telehealth using Zoom or telephone</p>

<p>Southeastern Dispute Resolution Services (SEDRS)</p>	<p>990-0279</p>	<ul style="list-style-type: none"> • Zoom/remote mediation • Meeting facilitation • Behavioral Health Independent Facilitation • Special education mediation/facilitation • Conflict resolution services for court and community upon request or with court order 	<ul style="list-style-type: none"> • All services are voluntary • Anyone can make a referral • Court can order a session • Behavioral health facilitation can be requested by service provider or recipient through Lifeways, LEO System directly with Melissa Divan: Service Code H0032; • Special education services can be requested by any person, parent, school representative, ISD through SEDRS by phone or email. (Katrina Duling will help coordinate those contacts) 	<ul style="list-style-type: none"> • Court related or community related issues: there is a tiered price point for court or community related services with possible waiver if participants meet income thresholds • Special Education and Behavioral Health Facilitations are free to all participants. 	<p>9am - 4pm</p>	<ul style="list-style-type: none"> • Call 517-990-0279 • Email mediation@sedrs.org • Or through a court order/scheduling process • Behavioral health facilitation can be requested by service provider or recipient and scheduled through Lifeways, LEO System directly with Melissa Divan: Service Code H0032; • Special education services can be requested by any person, parent, school representative, and ISD through SEDRS by phone or email. Katrina Duling will help coordinate those contacts. 	<p>Face 2 Face, Telephone, Telehealth such as Zoom, Skype, MyDoxy, etc.</p>
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~Information accurate as of April 2020~

Please contact JCAN to have your agency added to this document